

**ATTENTION!**

## **ALL GENERAL PRACTITIONERS**

**Has your patient got a drinking problem?**



**Dependent?**






**Thinking about  
stopping?**



**Wants to stop &  
finding it hard?**

**Are you considering prescribing medications for alcohol dependence?**

-  Acamprosate (Campral ®)?
-  Naltrexone (ReVia ®)?
-  Or another alternative?

**Prescribing? You can refer to the new call-back service for patients!**



### **Alcohol Pharmacotherapies Call-back Service**

**Provided by Alcohol and Drug Information Service (ADIS)**

- Assistance to Patients
- Feedback to GPs

**Within 48 hours of referral an ADIS counsellor will:**

- Call your patient back at a time they prefer
- Negotiate a comprehensive treatment plan with them
- Fax you a summary of the first contact and keep you informed of outcomes

**FAX YOUR REFERRAL TO**

**9442 5020**

**(This call-back service can be part of a Medicare GP Management Plan)**



This project is funded by a grant from the Alcohol Education and Rehabilitation Foundation Ltd.  
The Alcohol and Drug Information Service (9442 5000 or for country callers 1800 098 024)  
is a state-wide service of the Drug and Alcohol Office, Government of Western Australia



# Frequently asked questions

## Who is suitable for alcohol pharmacotherapies?

- A person who wants to stop or cut down their drinking.
- A person ordered by their employer to get help about their drinking.
- A person with good support systems.

## Who is suitable for the alcohol pharmacotherapies call-back service?

- A person who has been prescribed alcohol pharmacotherapies.
- A person thinking about using alcohol pharmacotherapies.
- A person who has access to a telephone.

## What happens once a patient is referred?

- Within 48 hours of referral an ADIS counsellor will contact your patient and negotiate a contact regime.
- The counsellor will negotiate a plan with the patient to provide ongoing counselling and support via the telephone. This contact will usually last from 6 – 12 weeks.
- The counsellor will provide you with a summary of the initial contact outcome.
- The patient will be advised to visit the GP regularly for monitoring of medication.

## What then?

- Once the contact is complete a summary will be sent to you.
- The patient and their family have access to Alcohol and Drug Information Service and Parent Drug Information Service at all times for ongoing information, support, counselling and referral.
- As this project is part of a grant funded by the Alcohol Education and Rehabilitation Foundation you may be asked to partake in an evaluation.

## Does referring to the call-back service attract any extra Medicare benefit?

- Referring your patient to the call-back service for the development of a comprehensive treatment plan may attract a Medicare benefit under Items 721, 723, 725, 727 (Refer MBS).

## Does it cost anything?

- The call-back service is a free service to you and your patient.

## Who can I talk to if I have any questions about the call-back service?

- You can ring the Alcohol and Drug Information Service (ADIS) **9442 5000** or country callers **1800 098 024** or contact Stacey (Senior Project Officer - Alcohol Pharmacotherapies Project) **9370 0333**.

## Who can give me clinical advice about my patient?

- If you wish to speak to a doctor about your patient, contact the Clinical Advisory Service (CAS) **9442 5042** or country callers **1800 688 847**.



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